

Premier Airport Lounges

	Hong Kong	Jakarta	Colombo, Sri Lanka	Bali	Honolulu, Hawaii	Brazil (Airport Lounge 1)
Name of airport/terminal	Hong Kong International Airport HSBC Premier Center (HPC) Arrival Hall of Terminal 1	International terminal 2E, Soekarno Hatta Airport, Jakarta, Indonesia	BIA Katunayake, Departure lounge	Domestic Departure Terminal Gate 17 & 18, Ngurah Rai International Airport, Bali	Honolulu International Airport "IASS HAWAII Lounge"	Congonhas International Airport Located in São Paulo downtown
Arrival or Departure?	Arrival	Departure	Departure	Departure		Arrival
Hours of operation	The Premier lounge is open during the HPC's operating hours. Mon - Fri: 9:00 - 17:00, Sat: 9:00 - 13:00, Sun & PH: Closed *PLEASE NOTE - THE PREMIER LOUNGE IS BEING REFURBISHED AND WILL REOPEN AT THE END OF MARCH .	7 days a week from 4.30am to 12 midnight	24 Hours	7 days a week from 5am until the last flight departure		7 days a week, from 6am to 10pm
How do customers gain access?	Customers could make booking through our branches or the HSBC Premier Call Center in Hong Kong. Each booking session lasts for an hour and each customer can book a maximum of two sessions. Customers are required to present their Premier card before using the lounge.	Show a valid HSBC Premier Mastercard	Show a valid Premier Credit /ATM/Debit card	Show a valid HSBC Premier Mastercard		Show a valid debit card; HSBC Premier Mastercard or Premier cheque book
How do customers gain access?	Facilities include a table, 4 seats, WiFi for internet, photocopying machine, local telephone line and fax machine. In addition, newspaper, magazines and drink (coffee, tea, water) are available in the HPC	Receptionist, ATM machine, Chairs, Food & Drink served by waiter/waitress + Chef-prepared food corner (breakfast/lunch/dinner menu available), TV, Newspapers, Magazines, flight announcement, internet, phone banking, customer service (only available Mon-Fri between 9am to 5pm)	Facilities at the lounge include refreshments (Tea/coffee/soft drinks/biscuits), telephone facilities, comfortable seating, TV, Wi Fi facilities.	Receptionist, ATM machine, Chairs, Food & Drink served by waiter/waitress + Chef-prepared food corner (breakfast/lunch/dinner menu available), TV, Newspapers, Magazines, flight announcement, internet, phone banking		3 Computers, Internet access - can be used for 20 minutes due to demand of this facility. Meeting facilities for upto 5 people (to be booked in advance). TV room showing the news. Flight departure times TV screen. Newspapers, magazines, soft drinks, coffee, water and snacks are also available for visitors. Separate toilets. Non-smoking areas
How do customers gain access?	Exclusive to Premier customers	Exclusive to Premier customers + 1 guest. Children of Premier Customer	No - paying guests can also access	Exclusive to Premier customers + 1 guest. Children of Premier Customer		HSBC Premier and Private customers are allowed to access these Lounges. In addition, our customers are allowed to take one guest (who may not be a HSBC customers) with them into the Lounge.
How do customers gain access?	The access to the lounges are free of any charges.	Free for customer + 1 guest. Additional guest has to pay. - Under 3: Free of charge - Ages 3-10: IDR 50,000 - Above 10: IDR 100,000	The Executive Lounge will be available for HSBC Premier customers free of charge upon showing their Premier Credit /ATM/Debit card. Any other travelling companions who do not hold a HSBC Premier card will need to pay the usual entrance fee to enter the lounge. Children under 2 year are exempted from charges.	Free for customer + 1 guest. Additional guest has to pay. - Under 3: Free of charge - Ages 3-10: IDR 50,000 - Above 10: IDR 100,000		The access to the lounges are free of any charges.

Premier Airport Lounges

	Brazil (Airport Lounge 2)	Brazil (Airport Lounge 3)	Istanbul	Lebanon	Dubai
Name of airport/terminal	Afonso Pena International Airport (in Curitiba) Located on the third floor	Santos Dumont Local Airport Located in Rio de Janeiro	Istanbul Atatürk Airport International Terminal.	Cedar Lounge Rafic Hariri International Airport - Beirut, Lebanon	Dubai International Airport Marhaba Lounge Terminal 1,2 and 3
Arrival or Departure?	Arrival	Arrival	Arrival	Arrival	Arrival
Hours of operation	7 days a week, from 6am to 10pm	7 days a week, from 6am to 10pm	24 hours, 7 days a week	24 hours, 7 days a week	24 hours, 7 days a week
How do customers gain access?	Show a valid Premier branded (credit/debit) card	Show a valid Premier branded (credit/debit) card	Show a valid HSBC Credit Card	Show a valid HSBC Premier MasterCard	Show a valid HSBC Premier Premier Card
How do customers gain access?	3 Computers, Internet access - can be used for 20 minutes due to demand of this facility. Meeting facilities for upto 5 people (to be booked in advance). TV room showing the news. Flight departure times TV screen. Newspapers, magazines, soft drinks, coffee, water and snacks are also available for visitors. Separate toilets. Non-smoking areas	3 Computers, Internet access - can be used for 20 minutes due to demand of this facility. Meeting facilities for upto 5 people (to be booked in advance). TV room showing the news. Flight departure times TV screen. Newspapers, magazines, soft drinks, coffee, water and snacks are also available for visitors. Separate toilets. Non-smoking areas	Services available; Internet/Printer, Chairs, Reception, Food and Drink, Newspapers, On-line flight board, TV, fax, checkroom for baggage, ATM	Fully equipped business center Free wireless internet connection Fax services Open bar including small eats Kids playing area Smoking and non smoking areas	Internet, Chairs, Reception, Food and Drink, Newspapers, Flight Announcement
How do customers gain access?	HSBC Premier and Private customers are allowed to access these Lounges. In addition, our customers are allowed to take one guest (who may not be a HSBC customers) with them into the Lounge.	HSBC Premier and Private customers are allowed to access these Lounges. In addition, our customers are allowed to take one guest (who may not be a HSBC customers) with them into the Lounge.	Not exclusive for Premier customers; available for HSBC Credit Card holders. HSBC Group Premier/Private Banking credit card customers may also benefit from the lounge services	Not exclusive to HSBC Premier Cardholders. HSBC Platinum Cardholders (with cards issued from Lebanon) can also access. The card grants admission to the Cardholder, one adult companion and the passenger's children under 18.	Not exclusive to HSBC Premier. Other Premium MasterCard holders including Titanium; Platinum and World products can access the lounge.
How do customers gain access?	The access to the lounges are free of any charges.	The access to the lounges are free of any charges.	Free to use facility for HSBC Premier Credit Card holders (HSBC Premier, Private Banking) - including 2 guests accompany. HSBC Platinum, Pegasus, Advantage Rouge/Black credit cardholders who are active users in last 3 months may benefit from the lounge facilities for free with their 1 guest accompany. In other cases entrance is subject to TL 50 per person per visit. Campus/Classic/Gold credit cards subject to TL 50 entrance fee per visit	The access to the lounges is free of any charges.	Free to HSBC Premier cardholders. HSBC Premier Credit Cardholder are entitled to purchase an additional access for guest/spouse/child etc. at the rate of AED 70 per passenger provided always that full payment for this service is made using an HSBC Premier MasterCard Credit Card. Up to two children below 12 years of age shall be allowed to enter the Lounge, on a complimentary basis, when they are accompanied by an HSBC Premier Credit Cardholder