

HSBC e-Advice Service: a digital alternative for your streamlined business

Dear Customer,

We are pleased to inform you that “**HSBC e-Advice Service**”¹ is now available and has assisted numerous customers to do business more efficiently while also help promoting sustainability through an environmental-friendly paperless approach.

Therefore, we would like to encourage you to shift from using a traditional paper-based advice service to “HSBC e-Advice Service” for a seamless experience of receiving advices and contributing to the reduction in our environmental footprint together. HSBC e-Advice Service is superior to the traditional paper-based advice service by consisting of the following benefits:

- **Greater visibility and control:** Receive copies of account update and transactional advice within 24-hour directly to your company’s specified email keeping you up-to-date on the status of your account(s) and transactions.
- **Better prepared for unanticipated interruptions:** Never have to worry about loss of physical mail in the post or waiting for physical advice to arrive by mail ever again.
- **Manage your costs more effectively:** Accelerate your company’s internal processing procedures by receiving e-Advice that you can immediately utilise or forward to other stakeholders who require the information for processing instantly.
- **Going GREEN together:** Reduce your company’s carbon footprint together with HSBC by saving on transportation and paper.

In order to **discontinue** sending physical advice and **start** sending all applicable advices in electronic format through email, please take the following actions.

1. Read, and complete the ‘Authorisation for HSBC e-Advice Service’ section on HSBC e-Advice Service Application Form which is available at **Download Centre** in HSBC web site, www.hsbc.co.th.
2. Email the form to **Account Services BKH** account.services.bkh@hsbc.co.th or physically mail the form to the following address:
Account Servicing Team
HSBC Building 968 Level 1
Rama IV Road Silom
Bangrak, Bangkok 10500

Please contact your relationship manager / HSBC office for more information.

Thank you for your support.

1. e-Advice is a complimentary service helping HSBC customers to do business faster, enhance the account management experience and improve our carbon footprint by “going green” together.