

Notice of service disruption

Dear Customer,

We would like to inform you that HSBC will perform preventive maintenance service on Core Banking System on during 12-13OCT19 and 26-27OCT19 and 10NOV19.

As a result, you will be unable to receive bill payments or fund transfers initiated through PromptPay Credit Transfer service and PromptPay Bill Payment service for short durations during the following periods:

- From 23.00pm on 12OCT19 (Saturday) until 02:00am on 13OCT19 (Sunday)
- From 23:00pm on 26OCT19 (Saturday) until 02:00am on 27OCT19 (Sunday)
- From 02:00am on 10NOV19 (Sunday) until 05:00 on 10NOV19 (Sunday)

We apologise for any inconvenience caused and appreciate your patience.

Thank you for banking with HSBC.

SEPTEMBER 2019



Issued by The Hongkong and Shanghai Banking Corporation Limited, Bangkok Branch

