

Notice of service disruption

Dear Customer,

We would like to inform you that HSBC will perform preventive maintenance service on Core Banking System on during 7-8SEP19 and 14-15SEP19.

As a result, you will be unable to receive bill payments or fund transfers initiated through PromptPay Credit Transfer service and PromptPay Bill Payment service for short durations during the following periods:

- From 22:00pm on 7SEP19 (Saturday) until 08:00am on 8SEP19 (Sunday)
- From 23:00pm on 14SEP19 (Saturday) until 06:30am on 15SEP19 (Sunday)

We apologise for any inconvenience caused and appreciate your patience.

Thank you for banking with HSBC.

AUGUST 2019

Issued by The Hongkong and Shanghai Banking Corporation Limited, Bangkok Branch

