

Notice of service disruption

Dear Customer,

We would like to inform you that HSBC will be conducting a scheduled Disaster Recovery Exercise on PromptPay services on 21JUL19 and 17NOV19.

As a result, you will be unable to receive bill payments or fund transfers initiated through PromptPay Credit Transfer service and PromptPay Bill Payment service for short durations during the following periods:

- From 00.00pm until 03.00am on 21JUL19 (Sunday)
- From 00.00pm until 03.00am on 17NOV19 (Sunday)

We apologise for any inconvenience caused and appreciate your patience.

Thank you for banking with HSBC.

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Issued by The Hongkong and Shanghai Banking Corporation Limited, Bangkok Branch

