

Notice of service disruption

Dear Customer,

We would like to inform you that HSBC will be conducting a scheduled Disaster Recovery Exercise on PromptPay services on during 6-7JUL19.

As a result, you will be unable to receive bill payments or fund transfers initiated through PromptPay Credit Transfer service and PromptPay Bill Payment service for short durations during the following periods:

- From 23.00pm on 6JUL19 (Saturday until 06:30am on 07JUL19 (Sunday)

We apologise for any inconvenience caused and appreciate your patience.

Thank you for banking with HSBC.

JUNE 2019

Issued by The Hongkong and Shanghai Banking Corporation Limited, Bangkok Branch

