

Notice of service disruption

Dear Customer,

We would like to inform you that HSBC will be conducting a scheduled Disaster Recovery Exercise on Core Banking System on during 10-11JUL21.

As a result, you will be unable to receive bill payments or fund transfers initiated through PromptPay Credit Transfer service and PromptPay Bill Payment service for short durations during the following periods:

- From 22:00pm on 10JUL21 (Saturday) until 04:00am on 11JUL21 (Sunday)

We apologise for any inconvenience caused and appreciate your patience.

Thank you for banking with HSBC.

JULY 2021

Issued by The Hongkong and Shanghai Banking Corporation Limited, Bangkok Branch

