

Notice of service disruption

Dear Customer,

We would like to inform you that HSBC will be conducting a scheduled Disaster Recovery Exercise on Core Banking System on during 25JUL21.

As a result, you will be unable to receive bill payments or fund transfers initiated through PromptPay Credit Transfer service and PromptPay Bill Payment service for short durations during the following periods:

- From 02:00am on 25JUL21 (Sunday) until 05:00am

We apologise for any inconvenience caused and appreciate your patience.

Thank you for banking with HSBC.

JULY 2021

Issued by The Hongkong and Shanghai Banking Corporation Limited, Bangkok Branch

